



362 ✓
PATENT
BRENDA 8

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Nora FEMENIA et al. Application: 09/711,578
Filed : November 13, 2000 Confirmation: 7170
Examiner : Pierre E. ELISCA Group Art Unit: 3621
For : AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

CERTIFICATE OF MAILING

I hereby certify that the following attached paper(s) and/or fee

1. Amendment
2. Amendment Transmittal
3. Petition for Extension of Time
4. Credit card authorization for \$210.00
5. Return receipt postcard

are being deposited with the United States Postal Service with sufficient postage as first class mail under 37 C.F.R. § 1.8 on the date indicated below in an envelope addressed to:
Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date: February 9, 2004

Brenda Pomerance
Brenda Pomerance

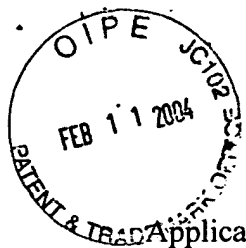
CORRESPONDENCE ADDRESS:

Brenda Pomerance
Law Office of Brenda Pomerance
260 West 52 St. Ste. 27B
New York, NY 10019
212 245-3940

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GROUP 3600



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BRENDA 8

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AMENDMENT FILING FEE TRANSMITTAL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Enclosed is an **Amendment** in the above-referenced application. The filing fee has been calculated as below:

CALCULATION OF FEE (For a Small Entity)

| | No. Filed | No. Paid For | No. Extra | Rate per Claim | TOTAL |
|--------------------|-----------|--------------|-----------|----------------|-------|
| Total Claims | 20 | 20 | 0 | 9 | 0 |
| Independent Claims | 2 | 3 | 0 | 43 | 0 |
| TOTAL | | | | | 0 |

- ☒ Small Entity Status has been claimed in the above-identified application and its benefit under 37 C.F.R. § 1.28(a) is hereby claimed.
Reduced fees under 37 C.F.R. § 1.9(f) are paid herewith.
☐ A credit card authorization form in the amount of \$_____ in payment of the filing fee is attached.

Date: February 9, 2004

Brenda Pomerance
Brenda Pomerance Reg. No. 36,894

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